

# SUPPORT BULLETIN

**SKT-2300/2300A and SKM-1244/1304/1344**

**#20  
4/23/91**

Status: Action required if using DUMP\_3  
Subject: DUMP\_3 problem workaround  
ECO#: N/A  
Assemble(s): All to date  
Revision(s): All to date  
S/N(s): N/A

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**Problem:**

Although DUMP\_3 has not been integrated as an approved utility for these 8mm tape subsystems, some customers are making use of it. We have found that when a new/blank tape is installed in the drive followed by execution of DUMP\_3, an error occurs. A prompt is displayed on the terminal requesting the operator to check for proper tape insertion and no write-protect. The unique states generated by the tape drive under these conditions seem to confuse DUMP\_3.

**System Impact:**

This problem makes it difficult to use DUMP\_3.

**Action Required:**

1. Use DUMP/LOAD or DUMP\_II/LOAD\_II instead of DUMP\_3.

OR

2. Use the /SCRATCH switch with the DUMP\_3 command.  
Example: )DUMP\_3/SCRATCH @MTJxx +.  
Where "xx" = the specified device and unit numbers.

OR

3. Label the tape prior to executing DUMP\_3. The states which confuse DUMP\_3 can be prevented by eliminating the blank tape. Labeling the tape accomplishes this.

**EXAMPLE:** ) X LABEL @MTJxx TEST

Where "xx" = the specified device and unit numbers.