

SUPPORT BULLETIN

SCZ-5 Disk/Tape Controller

#17
3/18/91

Status: Action required
Subject: Field Change Order
ECO#: 1678
Assemble(s): 500-495-00
Revision(s): A through D
S/N(s): 40957 40879 41029 40924 41508 40927 41604 40586-1

Problem:

A timing problem within the communication between Contest.PR and the SCZ-5 has been observed when Contest.PR is executed on a SCZ-5 in an MV/20000 CPU. Contest times out waiting for a response to a PIO command resulting in a system crash (crash code = 14331).

System Impact:

This symptom has not been observed under normal system operations in any CPU.

Action Required:

Call Zetaco Customer Support at 1-800-537-5292 and request the Field Change order described in this Support Bulletin. have your SCZ-5's serial number(s) and a no charge P.O. number available. A Customer Support Engineer will issue an RMA number for upgrade and send an upgrade kit to you consisting of:

<u>Zetaco P/N:</u>	<u>Description:</u>
200-294-00	EEPROM set
400-497-00	Software Support Package tape (if required)
099-009-00	S/N label
N/A	Installation instructions

This upgrade will bring your SCZ-5 up to assembly revision 500-495-00 E.